

48 HOUR CANCELLATION POLICY

Thank you for trusting your medical care to Kerry Kott, DOM LAc with Pure Elements Healing. She strives to render excellent medical care to you, your family, and all of her patients. In order to be consistent with this philosophy, Kerry Kott, uses an appointment system that sets aside ample time for a patient dependent on the patient's current needs.

If you do not show up for your appointment, or notify her of your inability to keep your appointment by phone at least 48 hours in advance, the time that has been allotted for your visit cannot be used to treat another patient and is time lost to the office. With that in mind and in order to keep costs as low as possible, a 48 Hour Cancellation Policy has been put into place.

Policy is as follows:

1. If you miss an appointment and do not contact Kerry Kott with at least 48 hours prior notice, she will consider this to be a missed appointment. A missed or cancelled appointment without 48 hours prior notice is addressed with 100% charge of the missed appointment you were scheduled for.
2. If you are late for an appointment, you will be seen as soon as possible, though the office visit may need to be shortened in length or rescheduled for another date and time.
3. As a courtesy, when time allows, reminder calls are made for appointments. If you do not receive your reminder call or message, the cancellation policy will still remain in effect. If you have any questions regarding this policy, please contact Kerry Kott at 813-816-3092 or 5915 Memorial Highway, Unit 120, Tampa, FL 33615 and she will be glad to clarify any questions you may have.

I have read and understand the 48 Hour Appointment Cancellation Policy and agree to be bound by its terms. I will be respectful of my time and my physicians.

Patient Name (print)

Patient Signature

Date